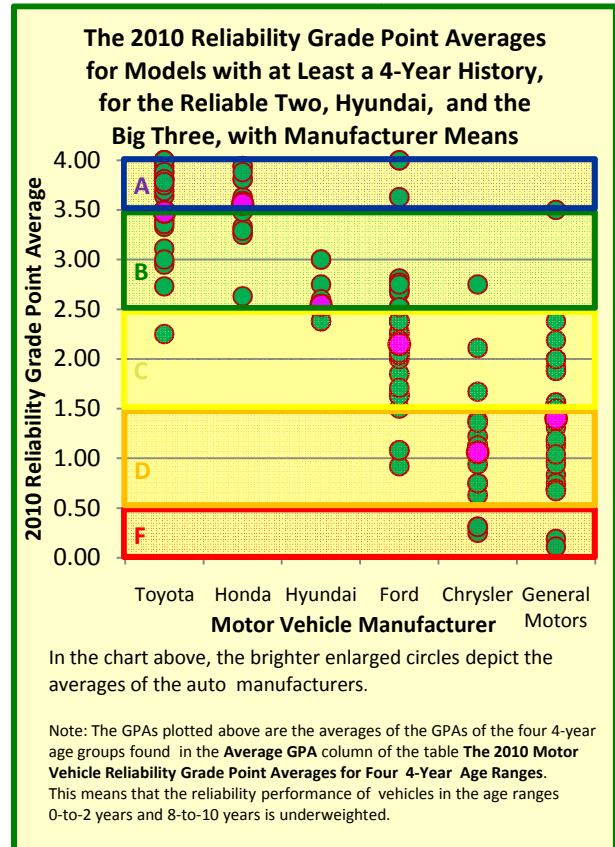
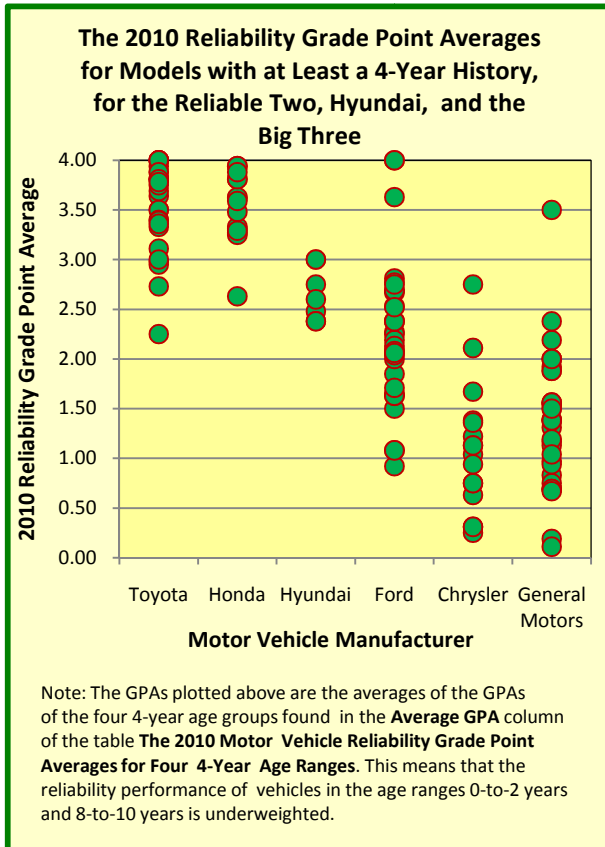


Below are two scatter diagrams. The first scatter diagram depicts the concentrations of Reliability GPAs of those individual models of Toyota Motor Corporation, Honda Motor Company, Hyundai Motor Company, Ford Motor Company, the Chrysler Group, and General Motors Corporation that offer 4 or more years of Consumer Reports' Used Car Reliability Verdicts in its to-date 2010 reliability tables. The second scatter diagram depicts the same averages, as well as color codes the regions corresponding to the letter grades A, B, C, D and F, and marks each manufacturer's average with a slightly enlarged, brighter circle.



The one high Reliability GPA for General Motors is a Toyota-engineered product rebadged and marketed by General Motors. This model is no longer offered by GM, as the joint venture between the two has been terminated.

Caution

The rebadged, Toyota-engineered product that was marketed by GM may have unduly inflated GM's average Reliability GPA.

The outlier Reliability GPAs for Ford are based on only 4 recent model years, so it is unknown how well, or poorly, the products will perform as they age.

Note that Toyota's rapid growth in the 2000s has taken a toll on its preeminence in automotive quality. By Toyota owners, a Reliability GPA below 3.25 may be viewed as something of a disaster, and a reprehensible transgression.

Also note that Hyundai's mean has scooted past the means of the Big Three, and squeezes into the B range.

For each of the Reliable Two and the Big Three, the concentrations of GPAs depicted above are only modestly effective in showing the magnitudes of concentration.

The 2010 reliability grades are based on Consumer Reports' reliability tables in its April 2010 issue and in its 2010 New Car Buying Guide.

Also useful for assessing motor vehicle reliability are the Canadian Automobile Association's [awards](#) for "vehicle engineering excellence in terms of actual, long-term, reliable performance."

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